

CPCU CYBER RISK SYMPOSIUM

Cyber Risk in Action: From Threat Intelligence to Resilience

DATE	PROGRAM	LOCATION
Tuesday, October 27, 2026	Full-Day Insurance Symposium	Bellevue Club in Bellevue, WA

Designed for insurance brokers, producers, claims professionals, underwriters, risk managers and executives responsible for cyber insurance and risk mitigation. This one-day program follows the risk lifecycle from emerging threats and underwriting through claims response, litigation lessons and organizational resilience.

AGENDA AT A GLANCE

TIME	PROGRAM
7:30 AM - 8:30 AM	Registration & Breakfast
8:30 AM - 8:40 AM	Welcome & Opening Comments
8:40 AM - 9:40 AM	The Threat is Already Inside - Navigating Today's Digital Risk Landscape
9:40 AM - 9:45 AM	Transition Break
9:45 AM - 10:45 AM	Behind the Quote: How Cyber Underwriters Evaluate, Price and Bind Risk
10:45 AM - 11:05 AM	Networking Break
11:05 AM - 12:05 PM	Old Vulnerabilities, New Consequences: The Cyber Incidents Reshaping Risk
12:05 PM - 1:15 PM	Networking Lunch & CPCU Business
1:15 PM - 2:15 PM	From First Alert to Final Resolution: Anatomy of a Cyber Insurance Claim
2:15 PM - 2:20 PM	Transition Break
2:20 PM - 3:20 PM	Lessons from the Digital Battlefield: What Real Incidents Teach Us
3:20 PM - 3:40 PM	Networking Break
3:40 PM - 4:40 PM	Building Resilience: Practical Controls, Partnerships and Preparedness
4:40 PM - 5:00 PM	Closing Comments

01**The Threat is Already Inside - Navigating Today's Digital Risk Landscape****8:40 AM - 9:40 AM**

Cyber threats are evolving faster than traditional risk controls can keep pace. This opening session brings together claims, legal and security perspectives to examine the incidents and exposures driving today's cyber loss environment. The panel will explore ransomware, financial fraud, business email compromise, data privacy events, vendor breaches and liability claims, along with the legislative, regulatory and class-action developments and their impact on Insurance.

FEATURED SPEAKERS

- Micah Hoffman, Cyber Claim Managing Director & Counsel - Travelers
- Sean Hoar, Office Managing Partner and Chair, Cyber Team - Constangy, Brooks, Smith & Prophete, LLP
- David Kruse, Director, Insurance Alliances - Arctic Wolf

02**Behind the Quote: How Cyber Underwriters Evaluate, Price and Bind Risk****9:45 AM - 10:45 AM**

What happens after a cyber insurance submission reaches the underwriting desk? This session demystifies the five-stage underwriting process: submission and triage, risk assessment, pricing and coverage, negotiation and binding, and renewal monitoring. Attendees will learn how underwriters evaluate firmographic and technographic characteristics, security controls, loss history and exposure indicators; how those factors influence premium, limits, retentions and policy terms; and how brokers and insureds can prepare stronger submissions, navigate requests for additional information and improve renewal outcomes as risk evolves.

FEATURED SPEAKERS

- Eric Cernak, Head of Cyber Insurance - The Hanover Insurance Group
- Jacob Keys, Cyber Underwriting Specialist - The Hanover Insurance Group

03**Old Vulnerabilities, New Consequences: The Cyber Incidents Reshaping Risk****11:05 AM - 12:05 PM**

Many cyber losses still begin with familiar weaknesses: human error, delayed updates, incomplete planning and poor coordination with insurance partners. Yet the consequences continue to grow as threat actors exploit connected systems, third-party vendors and expanding data obligations. This panel will contrast persistent vulnerabilities with emerging incident patterns, identify where organizations most often lose time or leverage, and share practical lessons for recognizing new exposures before they become costly claims.

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- Sean Hoar, Office Managing Partner and Chair, Cyber Team - Constangy, Brooks, Smith & Prophete, LLP
- David Kruse, Director, Insurance Alliances - Arctic Wolf

04**From First Alert to Final Resolution: Anatomy of a Cyber Insurance Claim****1:15 PM - 2:15 PM**

A cyber event can move from technical disruption to business crisis in minutes. This session walks through the lifecycle of a cyber insurance claim, including the first notice of loss, activation of the response team, forensic and legal coordination, insurer engagement, documentation, coverage considerations and resolution. Through the perspectives of carrier counsel, breach response counsel and the broker/claims advocate, attendees will gain a clearer understanding of key roles, critical decision points, common obstacles and the steps that can help preserve coverage and accelerate recovery.

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- Sean Hoar, Office Managing Partner and Chair, Cyber Team - Constangy, Brooks, Smith & Prophete, LLP
- Bret Ommodt, Vice President, Senior Claim Executive - IMA

05**Lessons from the Digital Battlefield: What Real Incidents Teach Us****2:20 PM - 3:20 PM**

Real-world incidents reveal where response plans succeed, where they fail and how quickly liability can expand. Drawing on experience responding to thousands of data security events, this panel will share practical lessons about preparation, escalation protocols, communications, regulatory scrutiny and third-party litigation. Attendees will hear how early decisions shape outcomes, why rehearsed response roles matter and what organizations can do now to reduce confusion, delay and avoidable exposure when the next incident occurs.

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06**Building Resilience: Practical Controls, Partnerships and Preparedness****3:40 PM - 4:40 PM**

Resilience requires more than technology. It depends on clear ownership, tested response plans, sound controls and strong coordination among risk management, information security, legal, claims and insurance partners. This closing panel will focus on practical measures organizations can use to strengthen privacy and cybersecurity, reduce preventable losses, and improve readiness. Panelists will connect technical controls with insurance expectations and real claims experience, offering actionable guidance for prioritizing investments, preparing leaders, and building a response framework that works under pressure.

FEATURED SPEAKERS

- David Kruse, Director, Insurance Alliances - Arctic Wolf
- Bret Ommodt, Vice President, Senior Claim Executive - IMA
- Steve Legg, Former Director, Risk Management - Starbucks